

# LET'S LEARN ABOUT



## What is LEAN?

Lean is a customer-centric methodology used to continuously improve any process through the elimination of waste in everything you do

# LEAN CULTURE

## how does LEAN THINKING works?

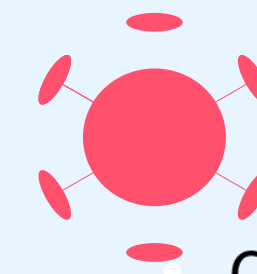
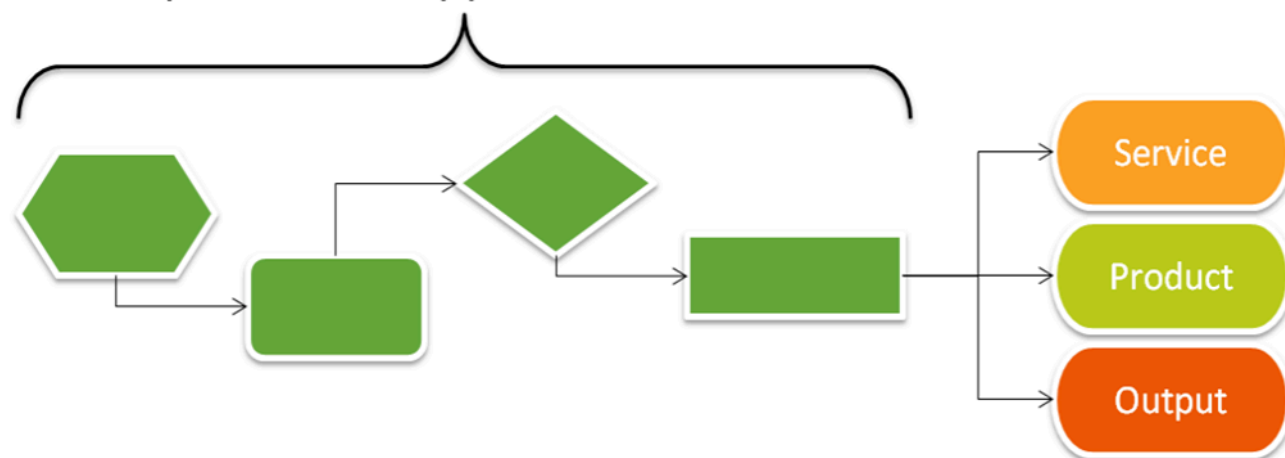


Lean is a method for process improvement – *It can be applied to any process, including those of Healthcare*

## why focus on process?

# 85%

of improvement opportunities are here



Continues improvement to produce exactly **WHAT THE CUSTOMER WANTS.**

- Making **BETTER WORK PLACE**
- Making hard job easy way to do it
- Making **PATIENT SAFETY** as a **PRIORITY**

## Want to learn more?

our LEAN FLYING SQUAD are always ready to guide you!

contact us at:  
unit survelan klinikal dan  
pengurusan risiko, JKN Perlis



scan here to browse through Compilation e-poster of the 2nd International Lean Healthcare Conference 2025

