



# QA/QI PROGRAM



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## INTRO

Imagine you're driving a car with a built-in GPS that doesn't just tell you where to go but also checks how smoothly your ride is going. Is the engine running smoothly? Are the tires in top shape? Is the route safe and efficient? A Quality Assurance/Quality Improvement (QA/QI) program works just like that—except instead of a car, it's focused on the services or products your organization delivers.



## PRINCIPLES

together, QA/QI programs create a dynamic system where quality is not only ensured but is always getting better. It's a proactive journey of constant growth, keeping services efficient, effective, and above all, satisfying the people who depend on them.

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to learn more, scan me



03

SCAN ME



## PROJECTS

Feel Free to browse into our wide range of projects! this latest compilation is from the outstanding competitors of the latest National QA Convention in Negeri Sembilan held on october 2024. have a look at how the project is done, who knows, you might be the next to compete!